

## **San Juan College**

### [San Juan College](#)

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### **Mission**

The mission of San Juan College is to improve the quality of life of the citizens it serves by meeting the educational and human needs of the entire community in concert with community agencies, businesses, industries, and other groups.

To assist in the accomplishment of this mission, the college will assess needs, identify clientele, utilize appropriate resources, remove access barriers, and develop and implement curriculum and services appropriate to a comprehensive community college. These services include the transfer function, vocational/technical training, developmental education, student services, and community services.

San Juan College will maintain accountability in all of its functions.

### **A Learning College Champion**

Quality New Mexico announced that San Juan College is the winner of the prestigious Zia Award for 2000. The College is the first educational institution in the state to win the Zia, the state's premier award for performance excellence and quality achievement. The Zia is the highest award a company or institution can earn through Quality New Mexico and recognizes the highest level of quality excellence as demonstrated through practices and achievements.

The quality awards are patterned after the Malcolm Baldrige National Quality Award. To earn an award, organizations must demonstrate that they operate systematically, involve all employees company-wide and are able to measure results. The award is based on concepts such as customer-driven quality, leadership, continuous improvement, employee participation, partnership development and management by fact.

The College was judged on seven categories: leadership, strategic planning, student and customer focus, information and analysis, faculty and staff focus, process management, and performance results.

Quality principles will even permeate the College's re-accreditation process, which will be completed in 2002. SJC is part of the Academic Quality Improvement Project through the North Central Association accrediting body.