

McKinley County Metropolitan Dispatch Authority

Metro Board Meeting

AGENDA

DATE OF MEETING: Wednesday, April 20, 2022

TIME: 9:00 a.m.

LOCATION: McKinley Metro Dispatch

MEMBERS AND GUESTS SIGN IN.

MEETING CALLED TO ORDER / ROLL CALL

APPROVAL OF MINUTES

APPROVAL OF AGENDA

Announcement by NMSP Captain Troy Velasquez, reference Metro Board representation.

Metro Director's Report

Attachments #

A. Community Outreach Efforts/Regular Meetings

- LEPC- (Local Emergency Planning Committee)
- Communication Workgroup
- QA (Quality Assessment) /RETAC (Regional Trauma Advisory Council)
- NM Emergency Communications Accreditation Council- Regular business
- McKinley County Generator Management

B. Equipment

- New Internet in service at Metro on April 7, 2022. Redundant & going from 20 MB to 100 MB allowing the ability to finish projects:
 - New Remote Solution for all City/County MDT's (tentatively 1st week of May)
 - Cradlepoints at North Site Back-Up (TBD after MDT's)
 - UNM MDT connection to Mobile CAD (tentatively 1st week of May)
- Simulcast Expansion In progress. DDR(Detailed Design Review) took place 3/2/22.
- Electronic Warrants being headed by NMSP Dispatch Director w/AOC
- NEW QA. Contracted.
- Crewforce in use by County Fire. Setting up GFD.
- DSS Dashboards – data-based decision support (heat maps, analytics, etc.) only paid for by County Fire. Will budget request FY23 for LE, GFD, Metro
- QPR (Quality Performance Review) Annual Service Contract

C. Trainings/Meetings 2022

- On-going, Local Gov U online training
- 1/25 RETRAC QA
- 2/2 Communications Work Group
- 1/20 LEPC
- 2/25 & 3/24 - 911 Affiliate with DFA E911 Bureau
- 3/21 GIS Collaborative Meeting-
- 4/13-15 -Power DMS- Orlando FL, Dimas & Rodriguez
- 4/25-27 -Missing and Unidentified Persons, Supervisor Martinez
- 5/14-19 -Tyler Connect Annual – Indianapolis IN, AOM Woods, Supv. Copi, Supv. Chee
- 5/24-27 -NM APCO/NENAAOM Woods, TAC Begay, Supv. Bowekaty & Chee
- 5/8-27-Kiera Walters - Academy
- 1/25 Profession Development Training, GMD
- 1/27 Paperless Warrants on boarding meeting w/NMSP (virtual)
- 1/31 Transition of Affiliate Officers
- 2/11 Paperless warrants discovery w/D4 and MRVDA, Las Cruces, GMD & TAC Begay
- 2/16 SWC New IP Solution project update
- 2/9 NWPS/Tyler Team meeting
- 3/2 Paperless warrants update by NMSP
- 2/23 988 E911 Bureau Affiliate Group Meeting
- 3/2 DDR Simulcast Expansion
- 3/29 GIS Roundtable ref. D6 of Navajo Nation

D. Personnel Statistics

1. Total 26 FTE positions – 3 Vacant Positions. Interviews tentatively Tuesday May 12, 2022. Next hire tentatively Monday, June 6, 2022.

E. Calls for Service Statistics

2. Quarterly by Dept.
3. Calls received 911 & Non-Emergency Dispatch
4. QPR- Medical (Quality Performance Review)

F. 911 Affiliate

- Monthly phone meetings with DFA 911 Fund Administration

G. Facilities

Regular work orders. No report.

H. Metro I.T. & GIS report

5. I.T. Report
6. GIS Report

I. Current Performance Budget Report

7. attached

I. Other Reports:

8. Metro Self Assessments - What I'm Good At

J.. Action Item(s):

9. Review and Approve Budget proposal for FY23

10. Review and Approve letter to current tow companies on rotation, dissolving the facilitation of rotation by Metro Dispatch and notifying them that the McKinley County Sheriff's Office will be the new point of contact beginning July 1, 2022.
The current rotation schedule will remain as is unless otherwise directed by the communication from the Sheriff's office.

11. Review and Approve MCMDA SOP Annual Review 2022 Updates.

12. Review and Approve MOA for new Towing Company, Deuces Towing and Recovery for April 21, 2022 through June 30, 2022.

Public Comments:

Announcements: N/A

Next Metro Board Meeting: Wednesday, July 13, 2022 at 9:00 a.m.

Adjournment: